



Welcome to MEDSTAT Urgent Care Center. We look forward to treating your urgent medical needs. Due to the continuing changes in the healthcare industry we would like to provide you with MEDSTAT's billing policies and how they relate to you.

Our policy requires you to present photo identification and insurance card (*if applicable*) at every visit. Our staff verifies insurance coverage before any services can be rendered. Verifications are not a guarantee of payment from your insurance company. If we are unable to verify your coverage and benefits you maybe required to pay in full, however if your insurance company does reimburse for a services we will refund you for the amount overpaid. We do **not** waive co pays or deductibles for "follow-up", "re-check" or "return visits". **We require that you pay your co-pay/deductible upon arrival to our facility.** As mandated by the Federal government, all insurance companies require that you the patient pay your co-pay as part of your contract with your insurance company. Failure to do so is violation of your contract and against the law.

***Initials:** _____

We do accept all forms of major credit (*American Express, MasterCard, Visa, and Discover*) *personal checks and cash*. Our check system is electronic and the funds are immediately withdrawn from your account.

Our office visit fee for a self pay patient is \$120.00. This is not an all inclusive fee, any other services performed is a separate charge, examples: include but not limited to x-rays, injections, vaccines, ear wax removal, blood work, and strep test. If you have a concern about a fee please check with our staff before you receive any additional services.

***Initials:** _____

Medical Supplies are generally not a covered service here at MEDSTAT. Most medical equipment needed for your treatment is available here for your convenience, however even if we participate with your insurance carrier we still charge for medical supplies dispensed from our facility. We will gladly provide a prescription for your medically needed supplies. You can take this to a medical supply store and they can file with your insurance for the necessary items. Our contracts with most insurance carried do not reimburse us for medical supplies given from our facility. Example of supplies: include but not limited ace bandages, slings, crutches, knee brace, wrist splint, cast shoe and ankle brace.

***Initials:** _____

We are participating providers with the following listed insurances: Medicare, Blue Cross & Blue Shield Plans, Cigna, Aetna, Humana, United Healthcare, Vista, ECN (WEB-TPA), Beech Street, Summit Health Plan & PHCS. We do not accept Medicaid or any other insurance not listed above.

Therefore, you are responsible for the total cost of your treatment today. We will, however, submit to your insurance carrier a completed claim form as a courtesy to you for your reimbursement. It is your responsibility to contact your insurance carrier in the event you are not reimbursed. Our policy requires entitles us to take any necessary legal action against an unpaid debt. This policy ensures we can continue to provide all, with quality care as expeditiously as possible.

***Initials:** _____

If you have any question about the above billing policies or for our billing staff, please inquire now. Please sign in the place provided below to acknowledge our office policies.

Thank you for choosing MEDSTAT for your urgent care medical needs.

Signature of patient or Authorized Representative

Date